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UK Notification: CCMed Ltd's preparedness for COVID-19

With the ever-changing situation surrounding the COVID-19 outbreak we thought we would let you know about the actions we have taken to help safeguard our products and services to you and your patients.

We have paid particular attention to our **Marpac** range of **Airway Securement** devices including **Tracheostomy Tube Ties/Collars, Ventilator connectors and Endotracheal Tube tapes/holders** that are listed on NHS Supply Chain. We have now secured significant stocks of these important devices here in the U.K to help support both the hospital and community use of these devices.

We have also undertaken a review of operational processes and have successfully trialed our Customer Service and Order Processing functions working remotely. Therefore, we do not currently expect any reduction in our ability to answer calls and process hospital/Private/NHS Supply Chain orders. Our dispatch department is manned, and we are working with our logistical partners to help safeguard transportation.

The **KURZ** range of middle ear implants are still available, and with the planned reduction on elective surgery, we are confident we have sufficient stock.

Further, we have increased our stock of Dry Mouth products (e.g., **A.S Saliva Orthana**). These products are also available to patients via our web-shop. This may become a more useful route for patients, to get these products, once restrictions on the movement of the elderly comes into place.

Therefore, we are confident that we will be able to continue servicing your requirements during this difficult time. It is a huge privilege to supply the NHS and our role in providing you and your patients with medical devices is one we take great pride in and are dedicated to.

Naturally the above plans are under constant review to help support you during this situation. In the meantime, if you have any questions, please contact the office or your Regional Account Manager.

With kind regards



Guy Pymble
General Manager – CCMed Ltd